



COMPANION
ANIMAL HOSPITAL, SPRINGFIELD VA
Companions for life

VIRGINIA VETERINARY DISCLOSURE FORM

Normal BUSINESS AND MEDICAL STAFFING HOURS ARE AS FOLLOWS:
8:00am – 7:00pm Monday through Friday, Saturday 8:00am – 2:00pm.

Twenty-four (24) hour medical care is not provided at this facility. There is no inhouse, on-duty, continuous medical staffing care available at the following times:

- Overnight, from closing at 7:00 PM until opening at 8:00 AM the following morning (weekdays)
- Weekends, from closing Saturday at 2:00 PM until opening at 8:00 AM on Monday.
- Holidays, (New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving and Christmas) from closing time the day before the holiday at 7:00 PM or 1:00 PM for both Christmas Eve and New Year's Eve, until opening at 8:00 AM the first business day following the holiday.
- Monday Holidays, from closing on Saturday at 2:00 PM until opening time at 8:00 AM on Tuesday.

Should an animal require care or monitoring during non-staffed hours, the client will be contacted and arrangements made to transport the pet to an emergency or 24-hour care facility. Transportation and emergency service fees are the responsibility of the client.

I have read and understand the above information and am aware of the staffing hours.

Signature of Client/Agent

Date



COVID-19 REVISED APPOINTMENT/PROCEDURE PROTOCOL

We request all clients that are showing signs of illness to remain home and not bring their pet to Companion Animal Hospital.

In order to minimize contact between our pet owners and our staff we are asking pet owners not to enter the hospital with the exception of euthanasia.

Prior to your appointment, if possible, please complete our procedure drop off form. This will help us obtain information needed for the appointment.

When you arrive for your appointment please call us at 703-866-4100. Please remain in your vehicle and our staff will come to you and bring your pet in for their appointment.

We ask that you remain in your vehicle during your pet's appointment. This will help us to return your pet to you as quickly as possible.

If any additional information is needed prior to performing diagnostics, or treatments a staff member or doctor will contact you via phone.

Once your pet has been fully examined, the veterinarian will contact you via phone to go over their findings, recommendations and answer any questions you may have.

Payment will be collected when your pet is returned to you.

We appreciate your understanding as we navigate through this situation together!